



INTERNATIONAL POLO CLUB • PALM BEACH
REOPENING GUIDE

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DEFINITIONS

CDC – Centers for Disease Control. All activity that occurs at a USPA-licensed competition must be conducted in accordance with CDC guidance protocols.

Competition Staff – For purposes of this document, Competition Staff includes any individual who is employed or contracted by Competition Organizer. Competition Staff includes, but is not limited to, competition office, stable crews, medical personnel, awards crew, announcers, licensed officials, flaggers, umpires, etc.

Close Contact – For purposes of this document, close contact as defined by the CDC is someone who was within six (6) feet of an infected person for at least 15 minutes starting from two (2) days before illness onset (or, for asymptomatic patients, two (2) days prior to specimen collection) until the time the patient is isolated. Anyone who has been in contact with an individual who is confirmed or suspected to be COVID-19-positive should quarantine in accordance with CDC Guidelines.

COVID-19 Incident or Outbreak – For purposes of this document, an incident is defined as a report of any COVID-19 related event or occurrence including, but not limited to, an individual who is exhibiting symptoms of COVID-19. An outbreak is defined as multiple COVID-19 related incidents or occurrences.

Face Masks – For purposes of this document, any reference to face masks includes cloth face coverings, N-95, KN-95 and surgical masks. Face masks and face coverings must fully cover the nose and the mouth while being worn. The CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain. Cloth face coverings should fit snugly but comfortably against the side of the face, be secured with ties or ear loops, include multiple layers of fabric, allow for breathing without restriction and be able to be laundered and machine dried without damage or change to shape.

Immediate Household – Individuals consistently living in the same house or dwelling. Members of a household may or may not be related. For purposes of this document, immediate household may also be referred to as same household or own household.

Isolation – For purposes of this document, isolation is defined as separation of a person or group of people known or reasonably believed to be infected with a communicable disease and potentially infectious, from those who are not infected to prevent the spread of the communicable disease.

Participants – For purposes of this document, any reference to Participants includes owners, lessees, riders, athletes, parents, drivers, trainers, coaches, grooms, personal care assistants (PCAs), and any other required support personnel/staff that are essential for providing care to the horses and/or the athletes.

PPE – Personal Protection Equipment

Public/Spectators – For purposes of this document, spectators refers to the general public, fans, or any individuals who are not directly involved in the competition by way of being a participant or member of the IPC Club.

Quarantine – For purposes of this document, Quarantine is defined as separation of a person or group of people, known or reasonably believed to have been exposed to a communicable disease but are not yet symptomatic, from others who have not yet been exposed, to prevent the possible spread of the communicable disease.

Service Providers – For purposes of this document, service providers are those individuals or entities who provide direct services contracted by competition management. Service providers include but are not limited to vendors, caterers, food and beverage suppliers, feed suppliers, photographers, videographers, media, cleaning service providers (including portable restroom service), waste disposal personnel, pool, landscape, maintenance services.

Social Distancing – For purposes of this document, Social Distancing is defined also called “physical distancing,” means keeping a minimum of 6 feet (about 2 arms’ length) space between yourself and other people outside your immediate household, as well as avoiding congregate settings or a concentration of individuals in a single area.

Support Personnel – For purposes of this document, support personnel are those individuals employed or contracted by participants who are essential for providing care to horses and/or participants. Support personnel includes, but is not limited to, veterinarians, farriers, equine therapists, and braiders, etc.

Symptoms – Symptoms of COVID-19 include, but are not limited to, subjective or measured fever, cough, and shortness of breath and/or difficulty breathing. Additional symptoms may include sore throat, muscle pain, headache, chills/shaking, or loss of taste or smell.

Temperature Monitoring – The daily (or alternatively defined period) non-contact body temperature testing utilizing technology that scans forehead temperature (temporal or infrared thermometer) to measure an individual’s body temperature to verify no fever is present. For purposes of this document, a fever is defined as an elevated body temperature of 100.4°F (37.8° C) or higher.

USPA – The United States Polo Association. The national governing body of the sport of Polo.

WHO – World Health Organization. All activity that occurs at a USPA-licensed competition must be conducted in accordance with WHO recommendations.



MESSAGE FROM THE INTERNATIONAL POLO CLUB PALM BEACH

The International Polo Club Palm Beach (IPC) is looking forward to having our venue reopen for competition in a safe and healthy manner. This Reopening Guide is based on federal, state and local regulations, WHO recommendations, CDC guidelines, and United States Polo Association (USPA) requirements. There will be times when regulations, recommendations, guidelines and requirements may differ. In these instances, the more restrictive regulations, recommendations, guidelines and requirements will prevail and supersede all others, e.g. face masks/coverings may not be required by a state or local government but will be required by IPC and is required at a USPA licensed competition. Many guidelines mentioned within our plan are common worldwide practices recommended by prominent health officials and agencies. This plan focuses on how we will operate and increase venue cleaning and sanitizing, enforce social distancing, and educate employees and participants on new protocols on how to mitigate exposure to COVID-19. Our team will continue to closely monitor government and World Health Organization mandates and communicate any adjustments regarding IPC protocols and procedures to you as soon as they arise. We thank you in advance for abiding by these guidelines while visiting our venue and for your ongoing support of equestrian activity at IPC. This situation and provisions are likely to change over time.

IPC reserves the right to remove anyone from the venue who does not comply with any of the posted IPC Reopening Guide. Announcers will make constant announcements reminding everyone of social distancing and mask requirements. We have also implemented a mass text communication platform to inform every one of changes in the schedules, game delays, and/or emergency announcements.

We wish to thank Palm Beach County, the Village of Wellington, the Palm Beach County Sports Commission, and the Tourist Development Council of Palm Beach for the help they have provided us in our reopening.

“STRONGER TOGETHER”



IPC VENUE ACCESS

GENERAL CLUB ACCESS & PAVILION ACCESS:

Only authorized persons will be permitted access to the facility. Face masks are required for all persons at all times while entering and within competition grounds when not mounted on a horse. For Access to the Club and Catering venues- face masks may be removed when seated in area that requires consuming food and beverage.

Being that the venue is closed to spectators, there are no concerns of reaching capacity based on participants, competition staff, service provides, and support personnel.

POLO OPERATIONS:

- While on the IPC venue grounds, everyone will be required to wear a face mask and practice social distancing unless mounted on a horse/competing and/or seated when drinking or eating.
- IPC will not be responsible for COVID-19 testing for the teams/players. If the majority of teams prior to each Tournament vote that they would like testing to be implemented, IPC Polo Operations will support the request and manage collecting official results of each PLAYER (only) from a valid medical organization to verify every player on each team has negative COVID-19 results before playing of the tournament begins.
- IPC Polo Operations will administer temperature checks to grooms and players before the beginning of each game. Persons with a temperature below 100.4° F (37.8° C) will be allowed to play. On temperature screening, any person with a temperature higher than 100.4° F (37.8° C) will be sent to a private area, to wait at least 10 minutes for secondary temperature screening and consultation. If the second attempt indicates no fever, the person shall be permitted to play in the game/be part of the polo support operation. If the second attempt also indicates a fever, the person will be sent home immediately and advised to seek medical attention. The team should have a substitute ready to play in this scenario.
- Limiting access around each game (PASS SYSTEM-see below) *

Each Polo Team gets:

- 14 player passes. These are color unique, have team name, date and time of game, and are numbered 1-14. These are for players, wives, trainers, vets, farriers, etc. Teams can determine their "essential staff".
- 25 groom passes. These are color unique and numbered 1-25. These are for spare horse holders and extra game staff.
- Security is asked to keep every pass and mark off the numbers so there are no duplicates.

USPA Essential Staff List:

USPA is asked to submit a list of their essential staff for each day including umpires, filming crew, USPA officials etc. The list is segregated under headings to help security locate names quickly. Security will have this list and check off names as they enter.

IPC Essential Staff List:

IPC will have a list of essential staff including timers, score keepers, flaggers, medics, Polo Operations staff etc. Security will have this list and will check off names as they enter.

* If exit and re-entry required, please coordinate directly with Polo Operations Team.

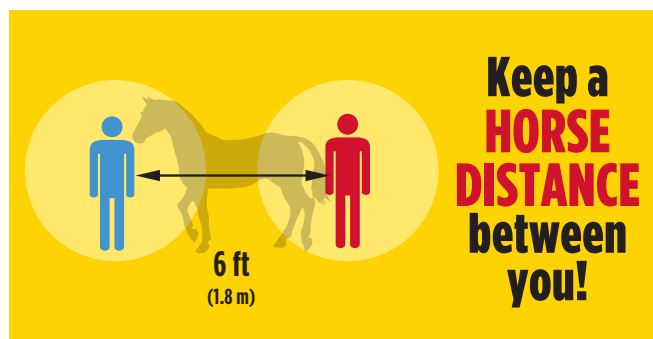
IPC FACILITY SIGNAGE

Multilingual signage will be posted at front entrances and in strategic locations that display:

- All applicable federal, state and local regulations, requirements and orders as well as WHO recommendations and CDC guidelines as they relate to mass gatherings and sporting events in effect at this venue.
- Lists the requirements for social distancing and the use of face masks/face coverings.
- Identifies the symptoms of COVID-19 and states the following: *"To protect others from possible transmission of the virus, anyone who exhibits COVID-19 symptoms or has been in contact with someone who has tested positive for COVID-19 within the last two weeks (exception, healthcare personnel who have treated patients using appropriate medical-grade PPE during the course of performing professional duties), cannot enter the competition grounds. These individuals are encouraged to contact their health care provider immediately for further medical advice and must obtain documented clearance from their health care provider before entering the competition grounds. Participants must assume responsibility for themselves and their own staff (e.g. grooms, assistants, etc.)."*
- Recommendations about good hygiene along with informing participants and others about ways to reduce the risk of COVID-19 transmission.

Locations of health and safety signage include but are not limited to:

- Entrances
- Competition Fields
- Bathrooms
- Restaurants / Catering Venues
- Queuing signage will be placed accordingly in areas which require distancing while standing in lines (i.e, satellite bars).





SPORT OF POLO

SOCIAL DISTANCING

- Access to the facility will be limited to prevent anyone from getting in without going through a designated security gate.
- Stabling and field side trailering-in will be limited per facility requirements:
- All trailer-in parking will be directed by security to give sufficient area for social distancing requirements.
- All individuals must practice social distancing at all times while on the competition grounds by staying at least 6 feet (about 2 arms' length) from any person who is not a member of their immediate household. Members of the same household are still required to wear masks or face coverings at all times while on competition grounds including around members of their own household. Everyone should have a mask on at all times.
- All bleachers will be blocked from access either with perimeter fencing or security personnel.

IMPORTANT POLO TEAM QUESTIONS:

What happens if a player contracts COVID-19? How will it affect the team?

IPC will treat this with the same standards as a "player injury." If one player has tested positive for COVID-19, players will be encouraged to monitor their symptoms but tournament play will continue with a substitute in the positive player's place. The positive player will need to go into 14-day mandatory quarantine before playing again at IPC.

What happens if a groom or member of a team organizations contracts COVID-19?

Team is responsible for monitoring their own organization. Groom or member of team will need to go into 14-day mandatory quarantine before returning to IPC.

If a team has to drop out of a tournament to quarantine, can they resume playing after the quarantine? Are they entitled to a refund or partial refund of entry fees?

If a team has to drop out of playing a particular tournament due to COVID-19 they will not receive a refund. They can play again after the 14-day quarantine period, pending they are not showing any further symptoms/pass temperature screening prior to game.

Will the teams receive a refund on prepaid fees if IPC and USPA have to cancel any of the Tournaments?

If IPC Polo Season is cancelled due to COVID-19 related reasons, prorated refunds will be credited or applied towards the 2022 season.

Social Distancing Overview of Sunday Polo on Field 1

- Boxes in stadium socially distanced (Members/Sponsors only)
- Pavilion Restaurant socially distanced seating – groups and individual sales
- Limited tailgates (socially distanced – 6 feet between each tailgate) only sold for the entire season. No more than 10 people per tailgate, no vehicles behind each tailgate.
- No green seats to public/spectators (short term), to be reevaluated month/month.
- No Wellington Zone Tent and silver bleachers (short term), to be reevaluated month/month
- The club will close 1 hour following the conclusion of the match. Guests are required to leave the premises upon closing.

ENFORCEMENT

Security and announcers will be responsible to constantly remind everyone of social distancing. All IPC staff members will have the authority to remind anyone on IPC property of the necessity of social distancing. We understand that many people have quarantined together for the past several months; however, we ask that everyone abide by social distancing protocols while on the grounds. This is very important for the effective enforcement of everyone on the grounds as well as developing good habits. In the event of inclement weather (thunderstorms), participants must go to their personal vehicles in the event of a delay and may not congregate in areas/under tents/barns within the facility.

CLUB OPERATIONS

AGREEMENTS

As a condition of participation, a Waiver and Release of Liability, Assumption of Risk and Indemnity Agreement will be required.

Emails will be required from all participants and support personnel and a notification will be distributed immediately if a COVID-19 incident or outbreak is confirmed.

EMPLOYEE RESPONSIBILITIES

All employees will be provided with the IPC Reopening Guide, including specific instructions per responsibilities outlined in the IPC Employee COVID-19 Procedures. All employees will be required to sign a waiver upon working. All employees will be trained by their manager regarding procedures and guidelines and provided with necessary PPE.

CLUB STAFFING

IPC will provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission, including:

- Social distancing, hand-washing, and requirement and proper use of face coverings
- Modifying practices for serving in order to minimize time spent within 6 feet of customers
- Self-screening at home, including temperature or symptom checks
- Reinforcing that staff may not come to work if sick

We will screen workers at each shift by ensuring the following:

- Worker is not experiencing any symptoms such as fever 100.4° F (37.8° C) or above; or chills, cough, shortness of breath, sore throat, fatigue, headache, muscle/body aches, runny nose/congestion, new loss of taste or smell, or nausea, vomiting or diarrhea.



- Worker has not had “close contact” with an individual diagnosed with COVID-19. “Close contact” means living in the same household as a person who has tested positive for COVID-19, caring for a person who has tested positive for COVID-19, being within 6 feet of a person who has tested positive for COVID-19 for 15 minutes or more.
- Workers who fail to meet the above criteria must be sent home.

Employees will be instructed to stay home if they feel unwell and to contact their manager if they notice a coworker or guest with a cough, shortness of breath, or exhibit other known symptoms of COVID-19. All Managers will be checking employees’ temperatures. Employees who are exhibiting any COVID-19 symptoms are instructed to immediately notify their manager.

Should an employee experience symptoms or have elevated temperature, the employee will be isolated and either taken by medic cart or escorted on foot to the on-site isolation tent. IPC Security will either conduct a secondary

temperature screening or call for an outside rescue. Once this employee is turned over to PBCFR, they will assume the treatment responsibility and, if necessary, will transport or direct this employee to the Palm Beach County resources for COVID-19 testing, treatment, tracking and isolation protocols for our county. The same procedure will be followed if anyone on the grounds presents any symptoms or complaints of feeling ill. After these processes are completed, all areas of the isolation tent, medical transport and areas in which the employee was working will be sanitized thoroughly after the employee has left.

Any employee who exhibits COVID-19 symptoms, has tested positive for COVID-19 within the last two weeks, or has been in contact with someone who has tested positive for COVID-19 within the last two weeks cannot enter the venue.

IPC Management will notify USPA, members, as well service providers, participants, and support personnel if any employee who was present on the competition grounds tests positive for COVID-19 within 14 days.





IPC MEMBER CLUB PROTOCOLS

Face masks must be worn by all members when entering, exiting and moving throughout indoor, public common areas, including the pool and fitness areas. In the restaurant, face masks need only be worn when entering or exiting the restaurant, or when otherwise not seated at the table. The order applies outdoors when social distancing is not possible. If a member does not have a facial covering, a complimentary, disposable mask will be provided, exceptions include persons' age 2 and under.

We kindly ask that any member feeling ill not come to the Club for any reason. We also request that any member who has traveled not visit the club for a period of 14 days after their return to the area. The Club has performed deep cleaning and disinfection of all facilities and will continue with a strict disinfection protocols throughout the season of all areas.

Extra cleaning staff has been hired to maintain the highest of service and standards.

SANITIZING RESOURCES:

Hand sanitizing stations will be placed in all public spaces and employee areas, particularly at high traffic areas and key touch points, such as the Mallet Grille entrance, cabanas, fitness center and restrooms. All guest equipment will be sanitized before and after each use. Dining tables will be disinfected between

seatings. Sanitizing products will be available to guests and encouraged to be used before and after equipment use. Extra staff has been allotted for more frequent sanitizing and cleaning.

SIGNAGE:

There will be visual reminders for healthy hygiene, required use of facial coverings and social distancing practices and these will be displayed throughout the facility.

SOCIAL DISTANCING:

Social distancing will be strongly promoted and monitored. Handshakes and hugging will be discouraged. To accommodate social distancing, restaurant seating, pool chairs and fitness equipment will be arranged appropriately. Government mandated occupancy limits are being closely monitored and enforced.

To ensure the ultimate safety of our members all employees will receive training on new practices and protocols on how we navigate operations for our food and beverage service, customer service, etc. Employee temperatures will be taken every day before they enter the work place. Employees will wear masks anytime they are interacting with a member and some will be required to wear gloves. A process will be put in place regarding an employee who becomes ill or has contact with an ill family member or contact. There will be staggered shifts for our employees so fewer people are on site at one time.



Mallet Grille:

- We will encourage use of technological solutions where possible to reduce person-to-person interaction (e.g., contactless payment, text reservations).
- Valet staff will have their temperature checked upon working and must not have fever/display symptoms.
- All valet staff will wear gloves and dispose of them after each use.
- We will establish directional hallways and passageways for foot traffic if possible, to minimize contact (e.g., one-way entrance and exit to the restaurant).
- While indoor table service is permitted, we will continue to operate as much as possible through outdoor table service and to strictly limit indoor table service in order to assure effective compliance with social distancing requirements and to limit activities within confined spaces. Will open windows and doors to increase airflow where possible and when convenient.
- Tables will be positioned so to maintain at least a 6-foot distance from all other tables and any high foot traffic areas (e.g., routes to bathrooms, entrances, exits).
- Limited seating at the bar, but subject to any applicable building and fire code requirements, bar areas may be re-configured to accommodate table seating that complies with all spacing and other requirements in these COVID-19 safety standards.
- All customer-facing workers (e.g., servers, bus staff) must minimize time spent within 6 feet of customers.



- All station service will mandate staff and guest to wear masks and a plexiglass barrier between guests/and food and beverage attendee. Queuing markers/stanchions will be used to identify lines and encourage social distancing. Barriers will be cleaned frequently to ensure best sanitation practices.
- Face coverings may be removed while seated at tables.
- We may provide carry-out or delivery service, but all safety standards for table separation, size of party, and hygiene must be maintained for any indoor or outdoor table seating that is available to carry-out patrons.
- Condiments and similar products (e.g., salt, pepper, and salad dressing) will not be pre-set on tables and should instead only be provided upon request either in single-serving portions (e.g., individual packages or cups) or in serving containers that are sanitized between each use.
- Menus will be one of the following: 1) paper, single-use menus disposed after each use, 2) displayed menu (e.g., digital, whiteboard, chalkboard), 3) electronic menus viewed on customers' phones / mobile devices.
- Utensils will be rolled or packaged. Tables will not be pre-set to reduce opportunity for exposure.
- Tables and chairs will be cleaned and sanitized thoroughly between each seating.
- All workers must wash their hands frequently, and table servers must wash their hands or apply hand sanitizer between each table interaction.
- Ensure access to handwashing facilities on site, including soap and running water, and allow sufficient break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative.
- Alcohol-based hand sanitizers with at least 60% alcohol will be made available at entrances, exits, and in the dining area.
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes).
- We will post visible signage throughout the site to remind workers and customers of hygiene and safety protocols.
- Prohibit lingering in common areas (e.g., waiting areas, bathrooms) and ensure social distancing in common areas by marking 6 feet spacing with tape or paint on the floor and signage.

**Pool:**

- Pool capacity shall be limited to ensure that social distancing CDC guidelines are maintained at all times.
- Pool seating is configured at a minimum of 6 feet apart, unless guests are of immediate household.
- After each use, chaise lounge chairs and cabanas are cleaned and disinfected. Upon entering the pool deck masks are required, you may remove your mask once you get to your chair. At this time, we kindly request that you bring your own towels and sunscreen.

Playground: Closed at this time.

Spa: Closed at this time.

Box Office:

By appointments only. Hand sanitizer station, floor markers and appropriate signage will be provided.

Fitness Center:

Fitness equipment will be configured to social distancing guidelines. Between each use, fitness equipment is cleaned and disinfected. Members are not required to wear facial covering when actively engaging in exercise and maintaining a social distance. Personal trainers are required to wear masks and maintain social distancing during each session. They will disinfect equipment after each use. There will be cleaning stations and hand sanitizer throughout the gym. Water bottles will be available. Unfortunately, at this time the locker and steam rooms will not be available.

Tennis:

All tennis activities comply with social distancing protocols. Tennis courts are available for daily play and lessons. Masks are not required while playing tennis, however we do ask that you do not congregate with your partner, but respect social distancing protocols. Hand sanitizer stations will be available and postage signage reminds players of CDC guidance. Court gates will be left open to prevent touching. We do ask that you bring your own towel and water bottle.



CLEANING & SANITIZING LOCATIONS

- IPC has placed ample alcohol-based hand sanitizer dispensers in all key areas around the grounds.
- Signage is placed and announcements are made often to encourage regular hand sanitizing/hand washing.
- There are designated bathroom areas available and each area will be assigned a staff cleaner to constantly wipe down all touched areas. Reminders will be placed outside and inside bathrooms to use the quality antibacterial soap that will be replenished regularly. Cleaning staff will be sanitizing door handles regularly and other high traffic areas. Alcohol-based hand sanitizer has been placed outside the office entry and exit doors. All hand sanitizer dispensers and hand washing stations will be restocked/refilled at least once per day.
- The public water fountains will be disabled until further notice. They will be disconnected/wrapped in specialty plastic to not allow touching/access to each unit.
- Maintenance, Food and Beverage, and other relevant staff will be provided with necessary supplies and responsible for cleaning their own personal areas.
- To limit sharing of equipment, positions that require use of lap top or microphones, etc. will be assigned the unit for the entire season of competition rather than checked in/out daily.
- Cleaning staff store and use disinfectants in a responsible and appropriate manner according to the label. All disinfectants are kept out of the reach of children.
- Disinfectants and other supplies are kept in appropriate amounts under lock and key in storage location within Management office and requested by cleaning staff on an as needed basis.



CATERING PROTOCOLS

Buffet Stations

- Stations will have plexiglass/sneeze guard placed at all locations.
- To minimize guest-server interaction, a server will give each guest a plate (guests are not allowed to select plates), guest will take plate and go to each Station and keep plate in their hand, no Chefs/Servers are to touch plates once guest receives plate.
- A menu will be placed on each Station in full view of guest for selection, instead of identifiers at each item.
- Drinks/Coffee will be offered tableside by server and once consumed no refill into same glass, no pre-set water, no pouring service, once consumed a new glass will be offered. Paper products also available.

Plated Dinners

- Hors d'oeuvres to be presented at a station on mini plates and server to offer to guest.
- Salad, as traditionally offered but not pre-set, will be served.
- Dinner/dessert/coffee/drinks as traditionally offered and served by server.
- Drinks will be offered and once consumed no refill into same glass, no pre-set water, no pouring service, once consumed a new glass will be offered, no glasses pre-set on tables. Paper products also available.

Linens/Cushions

- New table linen after each dining experience.
- Silverware rolled into napkin and preset.

Table Sets

- Napkins can be preset as traditionally on tables.
- Silverware can be preset as traditionally on tables or rolled into linen napkin.
- Wrapped straws available on the table.
- No salt and pepper on tables (individual mini personal condiments or shakers upon request).
- No condiments on tables (individual mini personal condiments upon request).

Staffing

- All staff to wear masks and gloves (venue to supply so all are coordinating, preferred black)
- Designate staff member(s) and/or housekeeping to be sole responsible for wiping down doors, door handles, service areas, etc.

Best Practices – CDC, Catering

- Install physical barriers, such as sneeze guards and partitions, particularly in areas where it is difficult for individuals to remain at least 6 feet apart. Barriers can be useful in restaurant kitchens and at cash registers, host stands, or food pickup areas where maintaining physical distance of at least 6 feet is difficult.
- Provide physical guides, such as tape on floors or sidewalks and signage, to ensure that individuals remain at least 6 feet apart. Consider providing these guides where lines form, in the kitchen, and at the bar.
- Use touchless payment options as much as possible, if available. Ask customers and employees to exchange cash or card payments by placing on a receipt tray or on the counter rather than by hand to avoid direct hand to hand contact.



- Clean and disinfect frequently touched surfaces such as pens, counters, or hard surfaces between use and encourage patrons to use their own pens.
- Use disposable food service items (e.g., utensils, dishes, napkins, tablecloths). If disposable items are not feasible or desirable, ensure that all non-disposable food service items are handled with gloves and washed with dish soap and hot water, or in a dishwasher. Change and launder linen items (e.g., napkins and tablecloths) after each customer or party's use. Employees should wash their hands after removing their gloves or after handling used food service items.

Adequate Supplies from CDC

- Ensure adequate supplies to staff and guests. Supplies include soap, hand sanitizer (no touch) containing at least 60% alcohol (placed on every table, if supplies allow), paper towels, tissues, disinfectant wipes, cloth face coverings (as feasible), and no-touch/foot pedal trash cans.

Signs and Messages

- Signs will be posted in highly visible locations (e.g., at entrances, in restrooms) that promote everyday protective measures.

SUNDAY GAME PROTOCOLS

- Authorized persons only allowed access with proper credentials.
- Touchless check in system will be implemented and tickets will be scanned upon entry via Ticketleap.
- Masks are mandated at all times unless eating/drinking while seated in designated area.
- **Stadium green seating:** Not sold at this time. Limited availability for Players and designated family members with mandated social distancing monitoring via security personnel.
- **Box seating:** will be socially distanced to configured to meet CDC guidelines.
- **Tailgates:** Restricted numbers and social distancing parameters will be put in place. This will be contingent on County, State and USPA decisions and guidelines.

- **Queuing for Sunday Brunch access:** Stanchions, floor markers and signage will be provided. Limited seating.
- Tables will be positioned so to maintain at least a 6-foot distance from all other tables and any high foot traffic areas (e.g., routes to bathrooms, entrances, exits).
- Box meals/snacks served with tamper-resistant stickers.
- Satellite Bars will have stanchions/designated queuing markers.
- Elevator and check-in attendants will wear gloves.
- Box Office on Sunday will have outdoor satellite set-up and require socially distanced queuing with markers.

Special Events

Special Events hosting onsite events will have to submit protocols to IPC Management and follow best practices outlined within IPC Reopening Guide.

PROTOCOLS FOR RETAIL / FOOD & BEVERAGE VENDORS

- Wash hands often with soap and water for at least 20 seconds. In addition, use alcohol-based hand sanitizer with at least 60% alcohol as an additional safety level. All employees will wash hands for 20-30 seconds, dry hands and put mask and gloves on prior to work shift.
- Use disposable menus, menu boards, or digital menus.
- Provide physical guides, barriers and signage and queue markers for social distancing.
- Restrict the number of employees and/or shoppers in shared spaces to maintain at least a six-foot distance between people.
- Use touchless payment options as much as possible. In non-touchless scenarios, wiping of signing screens/devices and hand sanitizing and washing after cash handling.
- Use disposable food service single use items (utensils, dishes, condiments).
- Self-service operations of salad bars, beverage stations, and buffets are prohibited. Customers are prohibited from self-dispensing any unpackaged food or beverage. No refills on soft drinks. Clean and sanitize contact surfaces after each use.
- Use Personal Protective Equipment (PPE) such as face mask (mandatory), and if needed, gloves, aprons, shoe coverings and/or goggles.
- The employees will deep clean, sanitize and disinfect every area thoroughly with approved cleaning agents for use against the virus that causes Covid-19 every 30 minutes, use EPA registered chemicals for sanitizing and disinfecting (i.e., chlorine or quaternary ammonia). Additionally, diluted bleach solutions cleaning before any food preparations. Cleaning all surfaces, walls, cooking appliances and equipment, beverage dispenser nozzles, windows, faucets, sinks, handles, sanitize refrigerators and freezers, counters, hoods, grills, coffee machines, blenders, prep-stations, cash register keyboard and electronic credit card machine.



- Limited seating is strategically placed near food vendors, spaced minimum 6' apart. Cleaning staff strategically positioned near dining area, for frequent sanitation.
- SERVSAFE CERTIFICATION REQUIRED BY LICENSEE HOLDER
- Notify IPC Management immediately if employee feels ill/ tests positive for COVID-19.
- Dressing rooms are eliminated.
- To eat or drink, an individual must move far enough away from others to minimize the possibility of being within six feet of any other individual before lowering the mask or face covering to eat or drink. The mask must be immediately replaced over the nose and mouth when finished.

IPC POLO SCHOOL & STABLING CONSIDERATIONS

- All employees of the riding school will be temperature checked daily. Masks are mandatory unless mounted on horse.
- All riding school equipment will be sanitized between every lesson and additional, increased cleaning protocols will be implemented.
- Masks are mandatory for all riding school clients unless mounted on a horse. Riding school clients will be required to sign a waiver and bring their own bottled beverages.
- All barn areas will be restricted to grooms, managers and other essential employees (Vets and farriers are included). Signage in English and Spanish are placed on every exterior aisle entrance.
- **NOTE TO MANAGERS/BOARDERS:** The barn area assigned to your operation is your responsibility to operate and apply all best management practices. It is your responsibility to restrict your barn area to grooms and essential staff only. **DO NOT ALLOW YOUR CLIENTS TO LOITER IN THE BARN AREAS.** Managers are asked to please bring all the same materials and operating protocols that you have implemented in your private barn operation since the COVID-19 pandemic started. IPC will not be providing materials in the barn areas that are essential to operate your private business. Random spot checks will be performed by IPC management to remind and enforce any observed violations to COVID-19 protocols.

