





# 24/7 RECEPTIONIST SERVICES

OmniCall is your team of friendly, professional receptionists handling the calls for your business 24 hours a day, 7 days a week. We act the same as your in-house receptionist, but for a fraction of the cost. Your clients will enjoy our stellar customer service, and your staff will appreciate the extra time given to do business instead of answering phone calls.

# **HOW IT WORKS!**



#### **Forward Your Phones**

Simply forward your lines to us when you're busy, away from the office, or after hours.



#### **Clients Call Your Business**

We answer each call with your personalized answer phrase.



#### We Transfer the Call

We then send the caller to the appropriate agent or take a detailed message.

# **AFTER HOURS & BUSY TIMES**



# **AUTOMATED SERVICE REPLACEMENT**

Let us replace your automated service or phone tree with our always live receptionists. We're here to answer your calls 24 hours a day, 7 days a week, and every holiday. 82% of callers hang up if they don't reach a live person. Never miss another call with OmniCall.



## MOBILE FORWARDING FEATURE

Do you use your cell phone for work calls? With call forward technology, you'll never have to worry about your callers reaching a voicemail. After 3 rings, the call will roll over to one of our receptionists who will answer the call live and take a message for you.





# **ALL-INCLUSIVE FEATURES**

We encourage you to take advantage of our free, all-inclusive features to maximize efficiency and keep within your budget.



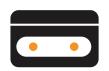
### **Texting & Emailing**

Eliminate the hassle by having your messages texted or emailed to you. Messages are in an easy-to-read format that allows you to return the call by simply tapping the number on your screen.



#### **Web-Based Dashboard**

Our dashboard is loaded with tools to make monitoring your account simple and easy. You have total control of your account, from your on-call schedules, to your messages, to your company information.



### **Recorded Messages**

Every inbound and outbound call for your account will be recorded and accessible via our web dashboard or by calling our tollfree check-in line.



#### **Call Blocking**

Solicitors and wrong numbers can be such a waste of time. Provide us with the numbers you wish to block and we will program them in our system.



### **Monthly Billing**

We provide a balanced method of billing that only charges for the time our receptionists are working for you. We bill on a monthly basis, not 28-Day Cycle that charges you for one extra bill per year.



### **Appointment Scheduling**

If scheduling program is provided, we can schedule your appointments for no additional charge. (Program must be approved.) We can also provide our scheduling program for an additional fee.

# **ADD-ON FEATURES**

We also offer a variety of features for a low monthly free. For more information, contact your client relations representative.

Additional Numbers for Advertising: Track your marketing with specific numbers for each ad

Voicemail Boxes: Set up Voicemail Boxes for each staff member as another option in your script

**E-mail Services:** Our receptionists can e-mail information packets via email to callers

Number Porting for 24/7 Services: Cancel current phone line so we can take over 24/7